



Service Line Material Inspection Questions

What is a water service line?

Water service lines carry water from the underground water main to plumbing in homes and businesses. In Milwaukie, water service lines are jointly owned. The portion of the service line from the water main to the meter is owned by the city. The line from the meter to the home is private.

What is a service line inventory?

A service line inventory is an EPA-mandated requirement for every water system to compile a list of all service line materials going from the water main into the building. Each community is responsible for collecting this data by way of historical record analysis and visual inspection of the service line. City will be inspecting service line materials starting in August, until October 15th, 2024.

How do I get more information on the service line inventory program?

The EPA has released guidance on the nationwide initiative, which can be found on their website. <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water>

Why did I have a survey sent to me?

In Spring 2024, you were sent a survey to help verify the material type of the service line coming into your home or business so that the water system can compile an inventory of all service line materials within the distribution community.

What lines are being inspected?

Based on responses of surveys that were mailed out, as well as some internal screening processes, city has developed a sample of 350 + lines to inspect the service line material.

What happens if lead is found in my service line?

If your service line material is verified as a lead material, the city will coordinate with you to replace the service line.

Where can I find the results of the service line inventory for my community?

Once the inventory is completed, findings will be available on the city water website. Inspections are scheduled to be completed on October 15th, 2024.